

East Garrett



To all East Garrett W.S.C. Water Customers

As you will see in the attached notice, East Garrett W.S.C. had a violation issued by TCEQ for Chlorine Monitoring, Routine (DBP). Daily chlorine monitoring is required by TCEQ to monitor the chlorine residuals in the water supply system for water quality. Part of the TCEQ monitoring process requires the testing results be mailed quarterly to the TCEQ office, to show that we conducted all daily residuals required by the TCEQ. I assure you that East Garrett W.S.C. monitors all chlorine residuals in the water supply system, our water is safe, and meets all the requirements and standards of TCEQ. All steps were taken to submit the reports by mail, and as you know we haven't had the best mail system in our area; East Garrett W.S.C. has even had trouble with water bills being delivered to you, our water customers. Be advised, all steps have been taken to ensure this problem has been corrected, and that all future reporting will be handled in accordance with East Garrett's new submittal policy for all TCEQ reports.

I do appreciate your understanding and patience. East Garrett W.S.C. is working very hard to do our best for you, and to provide the best quality water and service to all our East Garrett W.S.C. family.

Sincerely,

A handwritten signature in cursive script that reads "John Wade".

John Wade

General Manager

The **East Garrett W.S.C** water system PWS ID **0700024** has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems are required to properly disinfect water before distribution, maintain acceptable disinfection residuals within the distribution system, monitor the disinfectant residual at various locations throughout the distribution system, and report the results of that monitoring to the TCEQ on a quarterly basis.

Results of regular monitoring are an indicator of whether or not your drinking water is safe from microbial contamination.

This/These violation(s) occurred in the monitoring period(s) First Quarter of 2023

We are taking the following actions to address this issue:

We are making sure that all chlorine monitoring is performed to the best of our ability and recorded in the proper way that that is required by TCEQ daily. Also, that all steps are taken to assure that the reports are mailed in the correct procedures by the East Garrett Staff.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact John Wade at 469-383-6362.

Posted /Delivered on: August 8.2023