**EAST GARRETT WATER SUPPLY CORP**

**Minutes to Annual Stockholders Meeting**

**November 19, 2020**

The annual stockholders meeting was held on Thursday, November 19, 2020, at 7:30 p.m. at the East Garrett Water Department facility, located at 6120 FM 879 in Ennis, TX. The following were in attendance when the meeting started:

James Slovak

Rob Brown

Kevin Slovak

Stuart Goedrich

Rick Langer, General Manager

Wendi Pontley, A Plus Bookkeeping

Steve Mitchell, President

Mark Renfro, Board Member

David Mach, Vice Pres/COO

Jason French, Maintenance Supervisor

Josh Nichols, Board Member

Randy Thomas, Secretary/Treasurer

Michelle Hinkle, A Plus Bookkeeping

Steve Mitchell called the meeting to order. Wendi Pontley, with A Plus Bookkeeping, counted the votes for the re-election of Josh Nichols as Director. Josh received 67 votes. Steve Mitchell made a motion to approve the election results, and Mark Renfro second that motion with no opposing.

Steve opened the floor for discussion. Mr. James Slovak questioned the water rates increasing over the past year and when was it going to lower? David Mach responded with EGWS has been trying to get the rates lowered with the City of Ennis, where we purchase our water, for over a year. However due to circumstances beyond our control with the City, we have not been able to schedule a meeting to discuss the agreement. Steve Mitchell responded with over the past 2 years EGWS has been researching for another water supply source, with the possibility of another water tower or dig a well, but we need to remember we will have to be in compliance with the additional sources. Also discussed was why couldn’t the City of Ennis treat EGWS as would an apartment complex or offer a tier system.

Mr. Rob Brown also had the same questions and concerns regarding the water rates and why no improvements have been made since the last stockholders meeting. Steve Mitchell’s response was that we buy water from the City of Ennis and they will not offer us any cheaper rates. EGWS is charged more than a customer of Ennis is.

Mr. Rob Brown also asked about the new CareFlite membership that is offered through EGWS. He wanted to know if EGWS was making any money off this program. Steve responded with no we are not. Rick Langer wanted to make sure everyone was aware that with insurance and the membership, any CareFlite transportation was free. If you had no insurance, the CareFlite membership would provide transportation at 50% of the cost. Also mentioned the transportation was from anywhere, not just your home, and covers anyone that resides with you.

Rob then asked if EGWS was making any profit, since last year EGWS was in a deficit. Michelle Hinkle responded with the financials and said yes. Year to date EGWS was $12,360 in the good. Josh Nichols also replied with we are in the positive now. We have hired an outside consultant, Matt Bryant, to help with the infrastructure, possible grants, switching to smart meters, and negotiating for better rates for EGWS customers. David Mach responded with EGWS is also working on getting the standpipe fixed, valve repairs, and continue being in compliance with the state.

Rob Brown also mention that he loves the new notifications that are being sent out through the website regarding any outages, reminders, availability of the bill, and online bill pay. Steve mention that for the past 3 years, EGWS has improved with getting up to speed with technology and the 21st century. We are growing and trying to provide the best for the customers.

At the close of the meeting, Judy Langer arrived, also voicing her concerns with the water rates, why they are so high, and what EGWS doing to lower the rates. Steve Mitchell responded with we are still in the process of working on that issue.

Steve asked if any other concerns needed to be address, and with no indication of any more issues, the meeting was adjourned at 8:02 p.m.